



Media Release

Thursday, 18 September 2025

TRILITY's Max Gray Named Water Industry Operations Association of Australia (WIOA) South Australian Operator of the Year 2025.

Each year, the Water Industry Operations Association of Australia (WIOA) celebrates excellence in South Australia's water industry through its prestigious Operator of the Year award. The award acknowledges operators of network systems or water and wastewater treatment facilities who demonstrate outstanding performance, initiative, and all-round attention to detail.

It is with great pride that we announce TRILITY's Max Gray as the 2025 WIOA South Australian Operator of the Year.

With more than 37 years of experience in the water sector, including 27 years with TRILITY, Max has built a career defined by professionalism, technical expertise, and leadership. He began with TRILITY as a process controller and now serves as Operations Manager for the Riverland Water Project, which oversees ten advanced water treatment plants supplying safe drinking water to the Adelaide Hills, Barossa Valley, and the mid-north River Murray communities on behalf of SA Water.

Adam Medlock, General Operations Manager at TRILITY, stated, "Max has been a fixture within our Riverland Operations teams for over 25 years, undertaking various roles, with his knowledge and expertise relied upon heavily throughout this time."

"A team-focused leader with a strong willingness to mentor and support others, he is highly deserving of this award, and I am proud of his achievements that have contributed to the honour." said Adam.

Max is recognised for his thorough knowledge of water treatment processes, strong commitment to safety, environmental standards, and regulatory compliance, and his ability to lead and develop teams. He is respected across the industry and within his community for his integrity, collaboration, and dedication to mentoring the next generation of water professionals.

Paul Martin, Regional Operations Manager at TRILITY, added, "Congratulations to Max, a well-deserved winner of the WIOA Operator of the Year, South Australia 2025. Max has certainly excelled in a challenging year as TRILITY approaches the end of the Riverland Water contract. He has managed a team of 15 employees through the transition process, with his focus on the well-being of the team and achieving a positive outcome for each employee."

As the recipient of this award, Max receives a perpetual trophy for TRILITY to hold for 12 months, a personal trophy to keep permanently, and the opportunity to join WIOA's annual operator study tour to New Zealand, including participation in the WIOG NZ operations conference.

This award not only recognises Max's achievements but also highlights the vital role of water industry operators in protecting public health and fostering sustainable communities.

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**TRILITY Pty Ltd**

TRILITY is a well-established industry leader committed to providing water, wastewater, reuse, and biosolids solutions throughout Australia and New Zealand's municipal and industrial sectors. This leadership is built on over 35 years of experience in delivering high-quality, environmentally sustainable solutions to both public and private sector clients. The services offered include financing, design and construction, operations and maintenance, asset management, utility and consulting services, as well as bespoke modular solutions.

An Australian and New Zealand company has a growing footprint across Australia and New Zealand. As such, our capabilities encompass the full life cycle of water and related services, which our dedicated team of industry specialists deliver to millions every day.

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